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| Actor | Description | Use Case(s) |
| Sales Associate | An employ who when logged on can enter/edit sales quotes for customers. | Create a quote |
| Clerk | An employ who reviews quotes to finalize and creates a purchase order for them | Sanction a quote, Create a purchase order |
| Admin | An employ who manages Sales Associate records and can view quotes | Administer system |
| Legacy Database | A database that contains all their customers | Create a quote |
| Processing system | A system that calculates a sales commission rate and processing date | Create a purchase order |